**QA Report**

**Date**: 30-January-2026

**Tester Name**: Deeksha Singh

**Test Summary**

|  |  |
| --- | --- |
| Total Test Cases | 3 |
| Executed | 3 |
| Passed | 3 |
| Failed | 0 |
| Blocked | 0 |

**Test Cases**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Test Case ID** | **Scenario** | **Expected Result** | **Actual Result** | **Status** |
| TC\_01 | Trigger reinstatement email after successful payment | System should generate reinstatement confirmation email once required payment(s) are received | Reinstatement email triggered successfully | Pass |
| TC\_02 | Verify reinstatement email content | Policy reference, IPF agreement, reinstatement status, and messaging should populate correctly | Content populated correctly | Pass |
| TC\_03 | Verify email delivery to configured recipients | Reinstatement email should be received by Insurer (cc Broker & Client) | |  | | --- | | Email received successfully |  |  | | --- | |  | | Pass |

**Remarks**

* **Reinstatement Confirmation email is generated automatically by the FCIF system once the required overdue payment(s) are received and the account is regularized.**
* **Email subject follows the standard format:  
  *“Confirmation – Policy Reinstated / Account Regularized | [Client Name] | [IPF-####]”*.**
* **Email body correctly displays:**
  + **Confirmation of payment receipt**
  + **Policy number and IPF agreement reference**
  + **Account reinstatement status**
  + **Notification that broker/insurer has been informed**
  + **Guidance to continue following the installment schedule**
* **FCIF standard footer and signature block are applied consistently.**
* **Notification configuration validated:**
  + **Group: Insurer**
  + **Sub-Group: Operational**
  + **Reason: Policy status update**
  + **Type: System-generated correspondence**
  + **Recipient: Insurer**
  + **Frequency: Event-based**
* **No content, formatting, or delivery issues observed.**
* **Reinstatement email notification is working as expected.**

**Final Status**

Reinstatement – Confirmation of Policy Reinstated email notification is working as expected and approved for production deployment.